March 17, 2020

Dear Lake Station Residents, Business Owners and Non-Profit Organizations:

We understand the importance of communicating with you and ensuring that we keep you in the loop regarding events pertaining to the COVID-19 VIRUS affecting the City of Lake Station. As a result, it's imperative that those who are not signed up for our notification service REACH ALERT get signed up immediately!

This service allows us to immediately share important information regarding a number of items, including VIRUS UPDATES, waterline breaks/boil advisories, power outages, road closures/delays due to construction or accidents, hazmat situations, AMBER/SILVER alerts, police actions, and civic events.

If you don’t register, we can’t share important information with you. You can decide if you want a text message, voice call, or an e-mail. Each household can register up to 4 phone numbers and 4 e-mail addresses. To register you must do the following:

1. Go to www.reachalert.com and click on MY ACCOUNT.
2. Select CREATE ACCOUNT.
3. Follow the prompts and enter your preferred contact information.
4. Network Name: type Lake Station (click on our name when it appears).
5. If you are a resident select Resident and if you are a business/non-profit organization select Business.
6. Enter your address and click on it when it appears in the drop-down list.

If you opted to receive text alerts, Reach Alert will send a text with a 4-digit number to your cell phone immediately upon completion of your registration. Please enter the 4-digit number on the registration screen and then click the word VALIDATE. If you do not receive this message, please call Reach Alert at the number listed below.

If you do not have access to a computer, experience any difficulty registering, or would just prefer to register over the phone rather than online, please contact REACH ALERT at (877) 307-9313.

If you don’t register, you will not receive our messages! Thank You!